



A message from the CEO - Clive Pearce regarding Carinbundi's response to COVID-19

25 March 2020

With circumstances changing every day with COVID-19, I would like to advise you that Carinbundi continues to re-assess our practices, and plan and implement additional practices to keep abreast of the COVID-19 situation- to ensure the wellbeing and safety of our clients and staff.

We will continue to implement strategies to prevent the spread of the virus within our workplaces (these include our SIL homes), and at this time can confirm that there are no confirmed or suspected cases of COVID-19 across any of our services or offices.

We have two simple, yet powerful, priorities at Carinbundi:

- 1) Continuity of care for the people we support; and
- 2) Promoting the ongoing health and wellbeing of our staff.

We are following the *Department of Health's* advice in relation personal hygiene to prevent the spread of the virus with a thorough hygiene campaign released throughout our organisation, including rolling out additional education and training for all staff.

We are providing the latest information to staff to ensure that they are aware of the current situation; staff know they can contact Nathan (HR Manager) for any advice. Some of our offices may soon close, with staff working from home to minimise the risk to all. However, we can be contacted on our **normal office number 07 4158 9600**. Also, the *Department of Health* has a 24/7 hotline – ph 1800 020 080.

It is important that you continue to observe the advice provided by leading experts and authorities by visiting the [Australian Government Department of Health website](#) for the most up-to-date resources.

Please be assured that the health and wellbeing of our clients, staff, and families are at the centre of everything we do, and we are taking the risk posed by COVID-19 extremely seriously.

Carinbundi sends out a huge thank you to everyone working on the frontline of this crisis, namely the wonderful team of our Support Workers, and those working behind the scenes to ensure we can return to 'business as usual' as soon as is possible.

This is a situation we cannot handle alone. By working as part of a broader network – including with others in the sector and government bodies – we aim to navigate through this unprecedented health crisis with strength, compassion, and resilience to everyone we come in contact with. We are committed to being responsive to people's needs, and to ensuring that we continue to protect and care for people in our community.

Personally, I urge you all to look out for those more vulnerable members of our community and be kind to everyone in these uncertain times. Remember to ask those around you....."Are you OK?".

Clive